

## FAQS – Frequently Asked Questions

### **Who is watching my child?**

Each of our Day Camp staff have cleared reference checks and a national background check. In addition, all staff have attended a child abuse prevention course, completed over 24 hours of training, and have current CPR and First Aid certifications.

### **What is ACA Accreditation?**

ACA stands for American Camp Association. The ACA has developed a rigorous and in depth set of standards affecting camp operations, staffing, programming, and safety practices. Camps that meet these criteria are awarded an ACA Accreditation. We are proud to be an ACA Accredited day camp, providing a safe and enriching experience for our campers.

### **What is the address of Day Camp?**

King Chavez Primary: 415 31<sup>st</sup> Street, San Diego 92102

### **What are the sign-in and sign-out procedures?**

For the safety of your camper, all campers must be signed-in by an adult when dropped off at camp. When picking up your camper, please bring a photo ID as a camp staff will check your identity with the list of persons you listed on the registration form as authorized to pick up your camper. Campers must be signed out by an authorized adult.

### **What if I need someone who is not on my authorized list to pick up my child?**

We understand that circumstances arise when you need to add someone to the authorized list unexpectedly. You can add that person to the list on the day you drop your child off, just speak to our day camp staff at the sign-in table. You can also call the Camp Director and add them to the list after it is verified that you are authorized to do so. If you would like to permanently add a person to the authorized pick up list for you child, please visit our front desk to add the individual into the system.

### **When do I pay my child's camp balance?**

Balance due payments are due six days prior (6 days) to your child attending camp. Camp fees increase by \$25 if payments are made after the final payment due date. Unpaid balances will result in a deletion from the program (and loss of deposit) to open space for other registrations. Campers may re-register and pay in full for the camp from which they were deleted.

Camp balance dues can be paid....

- By telephone with a major credit card
- In person at the front desk: 4902 Market Street, 92102

### **What should my child bring to camp?**

Campers should bring a non-perishable lunch (unless our Summer Feeding Program is in effect), a bottle of water, sunscreen, and a backpack to carry it all in. Campers also need to wear closed toed shoes for active play and dress ready to get wet and dirty while they play hard and stay cool! If your child's camp is swimming, a swimsuit, towel and sunscreen will also be needed. Sandals are allowed on the pool deck only.

Please make sure your camper leaves the following items at home: all electronic items (including: music players, cell phones, and video games), personal sports equipment, jewelry, toys, card games and pets.

Weapons, drugs, and alcohol are strictly prohibited at camp.

Please note that the Y is not responsible for any items that are lost, stolen, or broken and will not provide reimbursement for personal items.

### **When can I drop off my child?**

Each location is open for Extended Care at 7:00 AM. We recommend dropping off your child by 9:00 AM. Many camps have field trips that depart as early as 9:00 AM. (In some special cases, field trips may depart earlier than 8:30 AM; however you will be notified in these cases.)

### **What happens if we miss the bus?**

If circumstances or appointments cause you to miss the bus, you may either meet your child's camp at their destination, or we will find an alternative on-site camp to care for your child until their camp returns. (In some special cases, all campers will be offsite at the same time. If this occurs, you will not be able to leave your camper at the branch. You will need to drive them to the field trip).

### **When should I pick up my child?**

You may pick up your child from camp any time before 6:00 PM. We recommend that you plan to pick your child up after 3:30 PM, as camp programming ends at this time. We try to have all travelling camps return to the facility by 3:30 PM.

### **What happens if I pick my child up after 6:00 PM?**

A late fee of \$1.00 per minute per child is required if your child has not been picked up by 6:00 PM. Campers left after 6:30 PM *without notification* may be released to the authorities or child protective services.

### **Can I get an age exception for my child?**

Our camps are specifically designed to accommodate certain age groups. Campers need to be within the age range specified on the first day of that camp session in order to participate.

### **What if my child has special needs?**

No child should be without the camp experience! The Jackie Robinson Family YMCA is proud to provide reasonable accommodation for children with special needs. Our capacity to accommodate children in need of special assistance will depend on which camps are best suited for your child, and the resources we can provide. We want all children to be successful and have a positive experience! Please contact the Camp Director at the site you would like your child to attend **prior to registration.**

### **When do campers have lunch?**

Our daily schedules are very flexible and vary depending on the activities planned for your child's camp. The typical timeframe for lunch is approximately 30 minutes between the hours of 11:00 AM and 1:00 PM. If a camp's schedule dictates a late lunch, time will be given for a snack from their lunch.

### **What happens when there is extreme weather?**

Our camps are designed to operate outside for the majority of each day. In the event of heavy rain, we have indoor space that we can utilize, however this will likely disrupt our scheduled activities. In the event of extreme heat, we will attempt to keep the children in shade or in indoor areas. This will also affect our scheduled activities. Although we provide many water and sunscreen breaks, we ask that campers come with a water bottle and their own sunscreen.

### **Why is there an additional waiver for my child?**

Some of the vendors that we utilize for special camp experiences require their own waiver for children attending their facilities. The waiver must be completed in order for your child to participate in the planned activity. Our staff at the Parent Table will assist you with this process.

### **What if my child needs to take medication during camp hours?**

We are happy to assist your child with their medical needs. All medication must be doctor prescribed, in its current prescription packaging. Please check the medication in with a staff member when you drop off your child and fill out a [Medication Release Form.](#)

Over the counter medications can not be dispensed by camp staff under any circumstances.

**What happens if my child gets sick or injured?**

If your camper becomes sick or injured while at camp we will do everything we can to assist them and make them comfortable. Parents will be notified when a camper is too ill or hurt to continue the day.

**Camp is so amazing! How can I help other kids come to camp?**

The Y provides scholarships and financial assistance for children to attend camp every session. This is made possible through the generosity of our community. If you wish to help a child go to camp, please see our Camp Director.